**Usage**

During 2017-18, 144 individuals accessed SWEP – the highest number ever. SWEP was also open for an unusually high number of nights during March. As expected given the high number of nights open and the high number of individuals accessing the service, the total number of stays at 827 was the highest ever recorded.

**APPENDIX 2: SEVERE WEATHER EMERGENCY PROTOCOL (SWEP)**

**Support Needs**

Many of the clients accessing SWEP had high support needs, including substance misuse problems, offending and mental health issues often in conjunction.

**Connection**

Most of those accessing SWEP did not have a connection to Oxford. Many had a connection to other Oxfordshire districts but over a quarter had no connection to Oxfordshire. Many clients were still waiting for confirmation of their connection status.

**47**

**18**

**23**

**35**

**Change over time**

SWEP has always been used by a high proportion of clients with a connection to districts outside Oxfordshire and by clients with non-British EEA nationality

**The types of clients using the service have changed over time**

Over half of clients stayed for four nights or less but thirty clients used the service for ten nights or more.